

# FISHER & PAYKEL

## TERMS AND CONDITIONS

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# SAVE £300

## ON QUALIFYING REFRIGERATION APPLIANCES

Information on how to claim the Fisher & Paykel Refrigeration Cashback Promotion and how to participate forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. This offer is not valid with any other offer, unless otherwise advised.

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### WHO CAN ENTER

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Participation in this promotion is only open to residents of the United Kingdom, Channel Islands and the Isle of Man and who are 18 years and over. Employees (and their immediate families) of the Promoter, participating retailers and agencies associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister or 1st cousin. By participating in the promotion, you confirm that you are eligible to do so and eligible to claim the cashback.

The offer does not apply to Qualifying Products purchased from trade (commercial) or wholesale suppliers, this includes, but is not limited to, purchases made from suppliers that do not generally sell directly to the public.

All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

If the Promoter is unable to verify the authenticity of the serial number supplied during the claim process, the claimant shall, if requested by the Promoter, provide an electronic image of the serial number or cut out and post in the serial number from the product carton.

This promotion applies to purchases of A grade products only and does not apply to purchases of trade seconds or refurbished products.

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### PROMOTIONAL PERIOD

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The promotion commences **12.01am BST 1st June 2025** and closes **11.59pm BST 31st August 2025** (Promotional Period). Claims must be received by the Promoter by **11.59pm GMT 30th September 2025** (Claims Closing Date). Any claims received after this date will be ineligible.

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### PROMOTIONAL OFFER

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Purchase any qualifying Fisher & Paykel refrigeration appliance as set out in the table below and receive a cashback. The value of the cashback is outlined in the table below. Purchases must be online from [fisherpaykel.com/uk](https://fisherpaykel.com/uk) or from a participating retailer during the Promotional Period in a single transaction to be eligible to claim the corresponding cashback amount.

Participating retailers are any retailer in the United Kingdom authorised by Fisher & Paykel Appliances Ltd to sell Qualifying Products, listed here: [fisherpaykel.com/uk/where-to-buy](https://fisherpaykel.com/uk/where-to-buy)

Promotional offer excludes delivery, installation, warranty costs or any other associated items or costs.

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## QUALIFYING PRODUCTS AND CASHBACK AMOUNTS

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This promotional offer is available on the following models (Qualifying Products) available for purchase online or through a participating retailer as Agent on behalf of Fisher & Paykel.

QUALIFYING PRODUCTS	CASHBACK
Freestanding Refrigeration	RF540ADUX6, RF540ANUX6, RF540ADUB7, RF540ANUB6, RF540AZUB6, RF500QNUX1, RF605QNUVX1 £300

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## HOW TO CLAIM

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You must register for your claim at the online registration form at:

[fisherpaykel.com/uk/promotions/2025/300-cashback-refrigerators](https://fisherpaykel.com/uk/promotions/2025/300-cashback-refrigerators)

You must register for your claim online by the Claim Closing Date being **11.59pm BST 30th September 2025**. Claimants must confirm acceptance of these full Terms and Conditions on the online registration form and supply the information marked as mandatory, including providing proof of purchase (or proof of rental agreement).

Claimants are entitled to claim on a maximum of one Qualifying Product per household.

When registering your claim you must supply the following information:

1. Contact details — customer name (which must match the name on the proof of purchase), physical address (not a PO Box), daytime contact phone number and bank account details, including Account Number and Account name. The Promoter accepts no responsibility for the customer providing incorrect account details.

2. Product and serial number(s) of your Qualifying Product(s). These can be found on your product and/or product carton. Please ensure that these are obtained before installing the product(s).

3. Copy of your proof of purchase — a receipt/tax invoice indicating the customer name, date of purchase, store (including address) invoice number, details of Qualifying Products including model number, the price paid (excluding any additional charges eg warranty costs) and total invoice amount.

You can supply your proof of purchase by either scanning or taking a photo of your proof of purchase and uploading it with your claim form.

1. Computer — scan your proof of purchase and save as a PDF.

2. Smartphone — take a photo of your proof of purchase from your smartphone and make sure it is in focus and legible.

Please ensure you retain your original proof of purchase. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in the invalidation of a claimant's claim and forfeiture of any right to a cash back.

If your claim is approved an approval email will be sent to you at the email address supplied in your claim. Cashback will be sent via bank transfer within forty-five (45) days of a claim being verified by the Promoter to the bank account provided by the Participant during the claim process. To follow up on the status of your claim, or if you do not receive your cashback within 45 days from receipt of your approval email, please at [fisherpaykel.com/uk/help-and-support/contact-us](https://fisherpaykel.com/uk/help-and-support/contact-us) or by email at [UK.Promotions@fisherpaykel.com](mailto:UK.Promotions@fisherpaykel.com) and include your full name, contact number and unique code (found in your approval email).

This promotional offer is not available to customers who choose to delay delivery of their Qualifying Product(s) beyond the Claims End Date as the provision of serial numbers is mandatory for entry into this promotion.

If a claim is deemed to have been submitted incorrectly, the claimant will be notified via email at the email address supplied and offered the opportunity to provide the required information within fourteen (14) days. If no response is received within fourteen (14) days of the email the claim shall be marked as invalid, and the claimant will no longer be eligible to receive the cashback. Claims that are incomplete or damaged will be

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deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of any claim.

The Promoter reserves the right to disqualify any claim which it considers do not comply with these Terms and Conditions.

The claimant agrees that if they receive the cashback but then return the Qualifying Product(s) under any returns policy the retailer may have, they will also be liable to repay the cashback to the Promoter.

The Promoter is working with Benamic Unlimited Company ("Benamic") for the fulfilment of the cashback. You may receive communications from Benamic for the purpose of fulfilling the cashback and payment may be made by Benamic. Payment from Fisher & Paykel or Benamic for the purposes of the Promotion shall constitute the cashback being paid to you.

This promotion applies to purchases of A grade products only and does not apply to purchases of trade seconds or refurbished products. The offer is not available on trade (commercial) or wholesale purchases.

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## INTELLECTUAL PROPERTY RIGHTS

The Promoter (or its associated or affiliated companies or third parties who have licensed its brands to the Promoter or contributed to the application) ("Content Owner") own or license from third parties all application content. All application content remains the sole property of the applicable Content Owner and is protected under all relevant copyright, trademark and other applicable laws. Nothing on the application should be construed as granting any license or rights to use or distribute any application content, without the Promoter's express written agreement or of the other applicable Content Owner.

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## LIMITATION OF LIABILITY

**Except for any liability that cannot be excluded by law, the promoter (including its officers, employees and agents) and facebook excludes all liability of any type to the claimant, arising in any way out of the promotion, including, but not limited to: (a) any technical difficulties or equipment malfunction (whether or not under the promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the promoter) due to any reason beyond the reasonable control of the promoter; (d) any variation in gift value; (e) any tax liability incurred by a claimant; or (f) participation in the promotion or use of a gift.**

You accept the cashback entirely at your own risk and shall reimburse the Promoter in respect of any claim for loss or damage it may suffer or incur as a result of the claimant's participation in the cashback promotion.

Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the Internet service provider used. If for any reason, any aspect of this promotion is not capable of running as planned including, but not limited to, by reason of infection by computer virus, mobile network failure, bugs, tampering, unauthorized intervention, fraud, technical failure or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.

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## DATA PROTECTION

The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to suppliers associated with this promotion and as required, to regulatory authorities, or use such information to contact the claimant in relation to this promotion. The claim is conditional on providing this information. If the claimant marks the applicable box, the Promoter may use the claimant's personal information for the purposes specified at the time of collection. Claimants should direct any requests to access, update or correct information to the Promoter. All claims become the property of the Promoter. These Terms and Conditions are deemed to incorporate our privacy policy and by entering the promotion, you accept the terms and conditions of our Privacy Policy. Benamic ([benamic.com](https://benamic.com)) are the processor of the cashback payments. Processing of your personal data for these purposes shall be in accordance with Benamic's privacy policy [benamic.com/privacy-policy/](https://benamic.com/privacy-policy/). Benamic deletes all data twelve (12) months after the completion of the Promotional Period.

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## GENERAL

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The Promoter reserves the right to withhold and/or refuse payment of the cashback where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

Incomplete, indecipherable, or illegible claims will be deemed invalid.

You are responsible for providing the correct bank account details. If the bank details provided are incorrect and payment of the cashback cannot be completed, your claim will be declined, and the Promoter will contact you to advise that payment cannot be made. You will then be required to submit a new online claim form with the correct bank details. Other than as set out here the bank account details provided in the online claim form cannot be changed.

The Promoter's decision on all matters pertaining to this promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these Terms and Conditions. Claims are not transferable or assignable.

The Promoter may vary these Terms and Conditions at any time without notice to comply with any relevant legislation or codes of practice. For any updates (and to see our latest promotions), please visit, please visit [fisherpaykel.com/uk/promotions](https://fisherpaykel.com/uk/promotions).

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## GOVERNING LAW AND JURISDICTION

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These Terms and Conditions are governed by the laws of England.

The Promoter is Fisher & Paykel Appliances Limited (UK), 420 Cob Drive, Swan Valley, Northampton NN4 9BB, United Kingdom.